

## Use the Teaching Cycle

When you want to teach a concept that has real-world applications, follow these four steps to get maximum understanding and action.

| See    | Explain the<br>concept or<br>technique, often<br>using a lecture,<br>demo, or slides.<br>Show your<br>learners how to<br>use it on a simple<br>example. | Try | While you are<br>still with the<br>learners,<br>immediately have<br>them apply the<br>technique<br>themselves,<br>usually to a<br>simple scenario<br>that you provide.<br>Answer their<br>questions. | <u> </u> | Have learners<br>apply the concept<br>to real projects,<br>typically much<br>gnarlier than the<br>simple example.<br>Arrange for<br>coaching or have<br>the learners work<br>as a team so they<br>can help each<br>other apply the<br>concept. (This<br>can be offline<br>"homework.") | Reflect | Back together as<br>a group, lead a<br>discussion of<br>about what<br>everyone<br>learned. For<br>example, what<br>are the<br>advantages and<br>disadvantages of<br>the technique?<br>How it could be<br>tailored to work<br>better? |
|--------|---|-----|--|----------|--|---------|--|
| $\sum$ | Create "head<br>knowledge"  |     | Clarify the concept  |          | Turn head<br>knowledge into<br>pragmatic ability<br>to apply it  | t t     | Prompt people<br>to think about<br>ow to get even<br>better  |

Why bother with all this? Studies indicate that 10% to 40% of traditional training improves actual job performance. This is more work than reading from a PowerPoint slide, but the impact is much higher.

## Pay Attention to Learning Styles

As you're creating teaching and mentoring experiences, try to design your knowledge transfer to cover all four major learning styles. You can often address the needs of several types of learners at once by adding just a bit of refinement to what you already have (which is probably centered on the learning style you personally prefer).

| Type of Learner    | What They Want                   | How to Meet Their Need                |
|--------------------|----------------------------------|---------------------------------------|
| "Why"              | Understand why they should       | Explain the purpose and benefits of   |
|                    | learn about this topic now       | what you're teaching                  |
| "What"             | Learn the relevant facts with a  | Show an outline of the material to be |
|                    | minimum of fluff                 | covered and where additional          |
|                    |                                  | documentation can be found            |
| "How does it work" | Know how this idea fits into the | Give context and describe how the     |
|                    | big picture                      | idea connects with key goals          |
| "What if"          | Test the ideas you're teaching   | Leave time in your agenda to discuss  |
|                    | to them                          | the possibilities of the ideas        |

You can see more tips about learning styles in chapter six of Steve Trautman's *Teach What You Know*, a book about how to set up effective peer mentoring. These four learning styles are based on work by David Kolb, *Experiential Learning: Experience as the Source of Learning and Development*, Prentice Hall.